

How to book an appointment via VFS Global website

Please read these important instructions carefully before you proceed with booking.

Official VFS Global website: <https://visa.vfsglobal.com/tur/en/aut/>

What you need to know before booking an appointment:

The procedure is as follows:

- First, you need to **create an account** on the VFS appointment website. To successfully proceed with the appointment, you should provide a valid phone number. To finish the registration, you should provide the OTP code which will be sent to your mobile phone number.
- **Activate your account:** Once the account is created, the activation link will be sent via email.
- Then you can book an appointment online on the VFS Global website
- Lastly, you need to submit your visa application at the VFS Global Visa Application Center you have selected when booking your appointment.

What should you pay?

Please note that there are two kinds of fees that you must pay:

- **VFS Global service fee.** Will be paid directly at VFS Global the Visa Application Center (VAC).
- **The consular visa fee.** You will pay the visa fee only after submitting your application at the VFS Global Application Center. The cost varies, depending on the type of visa you apply for.

You need help?

<p>Enquiries about appointments, technical problems and necessary documents:</p>	<p>VFS E info.austr@vfshelpline.com T +90 (212) 373 58 25</p> <p><u>In case of technical problems, please provide a screen shot of the error page!</u></p>
<p>Specific inquiries:</p>	<p>Visa Section of the Austrian Consulate General in Istanbul E Istanbul-GK@bmeia.gv.at</p> <p><u>Please send all your requests by email only.</u> <u>For legal reasons and for reasons of traceability, telephone inquiries cannot be answered.</u></p>

Step by step guidelines:

Step 1: To start an appointment please press the button “Book now”

visa.vfsglobal.com/tur/en/aut/book-an-appointment

 VFS.GLOBAL

Home Apply for a visa **Book an appointment** Attend a centre Premium services Track your application

Home → [Book an appointment](#)

Book an appointment

Partnering with governments across the world, we support visa applicants through the entire application process. If you're ready to arrange your visa application appointment, see below to begin the next part of the process.

[Book now](#)

If you previously booked an appointment or plan to re-schedule please [click here](#)

Step 2: Please create an account and provide your valid phone number. If you provide an incorrect phone number, you will not be able to receive an OTP code.

Create an account
Register with VFS Global to start

Email*

Password*

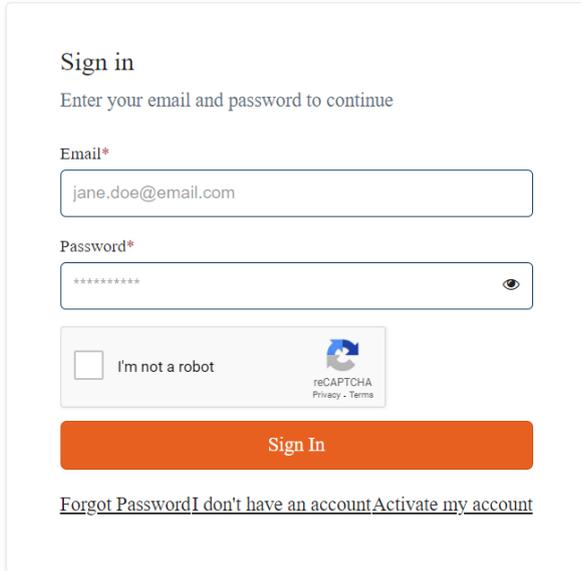
Confirm Password*

Mobile Number *

I agree to the Terms and Conditions, Refund and [Privacy Policy](#). By signing up, I allow VFS Global to process my personal data during the application journey for visa and consular services.

[Register](#)

Step 3: Once you have created an account, please login to the appointment system.



Sign in
Enter your email and password to continue

Email*
jane.doe@email.com

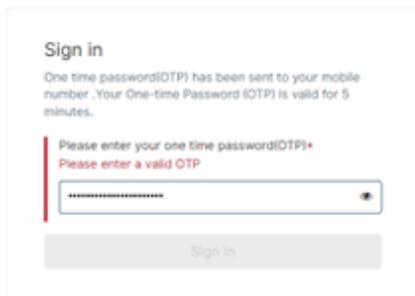
Password*

I'm not a robot  reCAPTCHA
Privacy - Terms

Sign In

[Forgot Password](#) [I don't have an account](#) [Activate my account](#)

Step 4: Please enter OTP code which was sent to your mobile phone and proceed with the appointment. OTP is valid for 5 min.



Sign in
One time password(OTP) has been sent to your mobile number .Your One-time Password (OTP) is valid for 5 minutes.

Please enter your one time password(OTP)*
Please enter a valid OTP

Sign in

Step 5: Please fill in all required information

- Appointment details
- Personal details
- Book an appointment page
- Services
- Review page

Choose your Visa Application Centre* 9 Centres

Choose your Visa Application Centre

Choose your appointment category*

Select your appointment category

Choose your sub-category*

Select your sub-category

Continue

Once you finish your appointment booking journey, a confirmation will be sent to your email.

Contact us

Helpline

Please contact us for any information regarding the visa process :

Contact us by phone: **+90 212 373 58 25** (We shall respond to phone calls between 08:30 and 12:00 and between 13:00 and 17:00, from Monday to Friday)

(Applicable for the following Visa Application Centres: Ankara, Bursa, Harbiye, Altunizade, Izmir, Antalya, Bordum, Gaziantep, Trabzon, Edirne)

Contact us by email: info.austr@vfshelpline.com